

# Privacy

## Privacy Towingline

Towingline is convinced that protecting the privacy of its website visitors is essential to its operations. Personal data of customers and visitors are therefore treated and protected with the utmost care. Towingline abides by the General Data Protection Regulation (AVG), and other applicable laws and regulations. That means among other things that:

- We clearly state what purposes we process personal data. We do this through this Privacy Statement;
- We limit our collection of personal information to only the personal information necessary for legitimate purposes;
- We first ask for permission to process your personal data in cases requiring your permission;
- We take appropriate security measures to protect your personal information and also require parties who process personal data on our behalf;
- We respect your right to have your personal information on your request for inspection, correction or removal.

This privacy statement explains which personal data we collect and use and for what purpose. We encourage you to read it carefully.

## Use of personal data

When using our service, we obtain certain information from you. That can be personal. We store and use them exclusively for the newsletter

Purposes for which personal data are processed:

- Just for sending our newsletter

## Security and retention

Towingline takes good care of the personal information you entrust to us. So Towingline ensures that your data is secure and only authorized persons within Towingline access to your data. Towingline retains the personal information as long as necessary for the purposes mentioned above or to meet legal (save) obligations. Further, these data may be kept longer if necessary for the purpose of statistical purposes.

## Contact

We offer our service through the ability to ask questions via a contact form where you are asked to fill in various details to process your request. You choose the information you provide them. The information you send us will be kept as long as necessary to the nature of the form or content of your e-mail to correctly handle it.

## E-mail

Your email address is part of the Towingline neighborhood you use the provided email address to send you our newsletter. You can all these emails unsubscribe by using the unsubscribe link in the sent email.

## Cookies

Towingline is in the provision of its services use cookies. A cookie is a simple small file with information that is stored in or peripherals (such as PC, smartphone, tablet) or in your browser session. Towingline put some cookies on your peripherals (such as PC, smartphone or tablet) to improve your online experience.

Cookies are harmless and can not transmit viruses. Each cookie is unique and can only be read by the server that gave it to your system. An important aim of cookies is that they are used for convenience. The

purpose of a cookie is to tell the Web server that you have come back to a particular web page, or you have extra attention to certain web pages.

## Google Analytics

We use Google Analytics to track how visitors use our service. We have signed an agreement with Google processors to agree on how to handle our data. Furthermore, we have does not allow Google to use the obtained information for other Google Analytics services, finally let us not anonymize the IP addresses.

## Use of personal data by third parties

Towingline does not use your personal information to third parties for commercial, good or charitable purposes. On our website, social media buttons are included. This gathering the managers of these services your personal information. Further post diffusers are used to deliver the produced signing or mailing to the right place.

## Publication

We publish your customer data.

## Social media

Towingline likes to go through the web and (private) social media dialogue with customers, service users and visitors of the website. The goal is to answer to provide useful and relevant information and / or questions that are expressed through social media. Towingline following active before the Internet and social media channels like Facebook, Twitter, LinkedIn and blogs.

It Towingline endeavors feeds to follow these channels to join them and / or proactively go in and answer individual, relevant questions and comments. Towingline reserves the right not to respond to any question

or comment. On whether or not to respond substantively therefore can not create any rights.

It can happen that will record when participating in feeds and answering questions or responding to comments, Towingline (personal) data. These will, of course, be processed in accordance with the privacy policy. Towingline is not responsible for the handling of personal data by other members of his social media channels or content on its social media channels. If you have questions or comments, please contact us.

## Third party websites

This privacy statement does not apply to third party websites connected by links to our service. We can not guarantee that these third parties in a reliable and safe way to deal with your personal data. We encourage you to read the privacy statements of these websites before to make these sites use.

## Changes

Towingline reserves the right to modify this privacy policy. You are therefore requested to hear from time to time this privacy statement Towingline.

## Access and modify your data

any questions about our privacy policy or requests for access and changes to (or remove) your personal data, you can always contact us via the contact details below.

If you want to use your right to access, modification, destruction, limitation or export data from the data Towingline received from its client, we request to contact the respective client. Towingline fact can not honor such a request, since it has no controller on that information.

For information you provide directly to Towingline please send us a request to see this data, modify or delete. You can also submit a request

to retrieve a data export data that we use with your consent or motivated indicate that you want to restrict the processing of personal data by us.

To prevent abuse, we can thereby ask you to identify adequate. When it comes to access to personal information linked to a cookie, you must send a copy of the cookie in question. You can find it in your browser settings. If the information is incorrect, you can ask us to change the data or removed.

## Authority Personal

course we are happy to help if you have any complaints about the processing of your personal data. Under privacy laws, you also have the right to file a complaint with the Authority for Personal Data to the processing of personal data. You can contact the Personal Authority.

## Contact

If you continue, after reading our privacy and cookie statement, questions and / or comments please contact us via the contact details below.

Towingline

Email: [jvds@towingline.com](mailto:jvds@towingline.com)